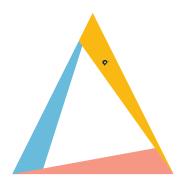
## OFFICE OF C Ombudsperson



This resource is for those who have completed the Fairness Training course. It is geared to those who make and that involve students or those who advise students on academic and appeal options.

When making any type of decision, consideration should be given to each element of the fairness triangle before, during and after making a decision or responding to a complaint.

The right to an impartial decision maker

The opportunity to have your views considered

The right to a decision and the rationale for that decision